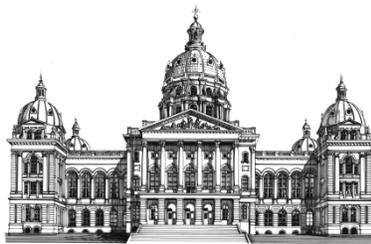


MATT MCCOY
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—
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The Senate

State of Iowa
Eighty-seventh General Assembly
STATEHOUSE
Des Moines, IA 50319

ASSISTANT MINORITY LEADER

COMMITTEES

Appropriations
Commerce
Government Oversight, *Ranking Member*
Local Government
Ways and Means

Transportation, Infrastructure, and Capitals
Appropriations Subcommittee, *Ranking Member*

March 14, 2017

Director Palmer,

As Ranking Member of the Senate Government Oversight Committee, I am formally requesting the following Department of Human Services employees be available for an Oversight member meeting on Monday, March 20, 2017 at 10:00 am in Room 116 of the State Capitol.

- Wendy Rickman, Division Administrator, Child and Family Services
- Vern Armstrong, Division Administrator, Field Operations
- Jean Slaybaugh, Chief Financial Officer

At this meeting, please be prepared to answer the following questions and data requests:

1. What are the overtime stats and percent of overtime workers by type of worker, particularly interested in investigators?
2. Amount of mandatory overtime required by job classification?
3. Dollar amount of overtime pay for the last 3 years?
4. Historical FTE information for the past 6 years for the department and for CW and specifically for child abuse investigators?
5. Historic and current caseload (include all case types) information by separate job classification, do not include intake workers in averages?
6. Detailed financial information on Title IV-E funds for the last 5 years...total amount to Iowa; how much of the total IV-E funds go directly to the children; how much is used for training; how much for administration for last 5 years?
7. How much is spent on IV-E? What exceptions are there to policy for special circumstances and give examples of those circumstances?
8. Budget details on the mid-year deappropriations; impacts on child and family services and field operations?
9. What tracking is done on the "rejected" intake reports? How is it used going forward? What information is retained? For how long?
10. Do intake workers have sufficient time to do look ups and make decisions about the calls they're taking or do they have to immediately move to the next call?
11. Graph on spending for Community Care in home services and the expected outcomes? Include number served.
12. Specific information on the training funded with IV-E funds; and any other training provided to social workers?
13. What is the current matching rate for IV-E funds and include last 5 years rates?

14. Provide copy of the policies regarding how foster parents can spend subsidy money?
15. Staffing history for field operations for last 5 years; impacts of mid-year deappropriations on field staff?
16. Detailed information on SW2, SW3 and social work supervisors, including what education and experience is required and the number of SW's at all levels that are licensed social workers and/or have Master's degrees in social work?
17. We've heard complaints about the technology, including the new email system? Are you planning improvements?
18. For years, we've heard complaints about faxes not being received by DHS. What plans do you have to solve that problem?

I look forward to hearing from you regarding this request.

Sincerely,

A handwritten signature in black ink, appearing to read "Matt McCoy". The signature is written in a cursive, flowing style with a large initial "M".

Senator Matt McCoy
Ranking Member, Senate Government Oversight Committee